

Part Time Sales Advisor – Reeds Trade & DIY

Reference: REESAPT12118

Expiry date: 17:30, 12 January 2018

Location: Wantage

Salary: Competitive

Benefits: Pension plan, Staff discounts, Staff uniform, 20 days' holiday plus bank holidays (pro rata for part-time staff), opportunities to develop skills.

Part-Time Sales Advisor – Reeds Trade & DIY

16 hours per week (this will include some weekend working and bank holiday's, as well as during the week, additional hours may also be available).

We have an opportunity for a Sales Advisor to join the team, to provide exceptional service to our customers in store. You will play a vital part in helping serve customers and keeping the store running smoothly. Experience with the products isn't necessary, if you have great customer service and team working skills, we'll give you everything you need to succeed.

The hours for this role are 16 hours a week. We require that the candidate is available to work on a Saturday and on a Sunday. We have some flexibility regarding the hours worked to suit the requirements of the business and the individual.

We sell a large selection of designer and quality paints for all purposes, wall coverings, decorating sundries and equipment.

As a member of the team you will be expected to:

- Provide exceptional service to customers in store, to ensure the highest quality service and standards
- Use product knowledge to provide recommendations and help customers find the best product for their needs
- Use paint mixing equipment to supply products for customers, process specialist orders, and request special stock from suppliers.
- Build relationships with customers to fully identify their needs and allow us to provide a comprehensive service
- Promote seasonal and special items, including merchandising goods in-store to increase visibility and sales

Who we're looking for:

- Exceptional customer service and communication skills, to understand and translate customer requirements into product recommendations
- Approachable, possessing an open and friendly personality - happy to help both customers and colleagues
- Enjoys working in and supporting a team, but can be relied upon to work as an individual at all times
- Keen to learn, develop skills, and progress

- Previous retail experience would be preferred but not essential, as training will be given to the right candidate

Reeds Trade & DIY is a family run business, with over 40 years' history in Wantage. We are a destination for both professional decorators and DIY-ers. We enjoy a growing base of retail and trade customers who value quality products, advice and excellent service.

To apply for this opportunity, please send in your current CV along with a covering letter outlining while you feel that this role is suitable for you.

We will be reviewing the applications on an on-going basis. Therefore, please apply as soon as possible.

This role may be removed from listings before the closing date if we are successful in finding an appointment. Due to the number of applications we receive, we are unable to respond to all applicants.